

**RESERVATION FOR PITCH RENTAL** 

Fill out, sign and return this form with the booking fee

SURNAME :		FIRST NAME :	
Address :			
Town :		Postal code:	
Country :	E-mail :	Tél :	
Names, dates of	birth of people		
		4 5	
3		6	
Arrival date :	.// from 1.3pm	Departure date :/before 11 am	
Tent Vehicle or te	Caravan Caravan	Motorhome	
Pitches are	with electricity (10A) and 90	)m².	
EXTRAS :			
Number of extra people over 7 years old : Number of extra people less than 3 years old : Number of extra vehicle(s) :		Number of extra people under 7 years old : Number of extra tent : Number of animals <i>(category 1 &amp; 2 dogs are prohibited)</i> :	
	ellation insurance "Campez Co cancellation insurance "Camp	ouvert" (3.2% of total price excluding fees and tax) ez Couvert"	
TOTAL PRICE OF THE STAY:		A/ Total for accomodation : B/ Total for supplements : C/ Booking fees : D/ Cancellation insurance (A + B x 3.2%) : €	€ € 20€
		Total price of the stay =	€
Taxes plus e	xpected to pay at the arrival	(0,35 € / day / person 18 years +)	
Having read the deposit + 20 € bo	oking fees,	nd conditions, I confirm my reservation paying* 20% of	the total as a

Deposit to pay to confirm reservation : (A+B) x 20% + C = ......€ \* Bank transfer payable to "FUN Camping" (IBAN : FR76 3000 4017 2700 0207 4489 287)

Date and signature preceded by "read and approved ":



# **Terms and conditions**

Before to send your booking request, please consult us (website or phone) to know our availabilities.

## Article 1 - Field of application of general terms and conditions of sale :

These general terms and conditions govern all sales of stays made by the Camping Le Fun. They are an integral part of any contract between the campsite and its customers.

Each client acknowledges that they have been made aware of these terms and conditions prior to any booking of a stay, for himself and anyone participating in the stay.

### Article 2 - Booking conditions

# 2.1 Price and payment:

If the reservation is made 30 days before your arrival, a deposit of 20% of the price of the stay must be paid and the balance will be paid no later than 30 days before your arrival. If the reservation is made less than 30 days before the stay start date, full payment must to be paid.

For camping pitches and rentals reservations : All rentals are personal and cannot be transfered. The rental only becomes effective with our agreement and after receipt of the total amount of the stay and booking fees.

For any unreported delay, the rental/pitch becomes available 24 hours after the expected arrival date (12h the next day). After this period, and in the absence of a written message, the reservation will be null and all sums paid will notbe refund.

2.2 Modification of reservation:

No reduction will be made in the event of late arrival or early departure.

2.3 Cancellation of stay :

Any unpaid reservation in accordance with the general booking conditions will be canceled.

In the event of a formal cancellation made more than 15 days before the start date of the stay, only the 20% deposit will be retained by the campsite. The sums paid, deducted from the amount of the deposit will be refund.

In the event of a formal cancellation made less than 15 days before the start date of the stay,

the 20% deposit will be kept by the campsite. A voucher for the sums paid, deducted from the amount of the deposit will be issued by the campsite. Non-refundable voucher limited to two years.

Booking fees and insurance costs (if the customer has taken out an insurance) are never refundable.

2.4 Special COVID cancellation or modification:

In the event of cancellation or modification by the customer, without subscription to cancellation insurance, for one of the following reasons:

- closure of borders

- administrative closure of the campsite

- quarantine on the arrival of the customer or on the return of the customer to his country

- travel limitation to a number of kilometers that does not allow you to come to the campsite.

A voucher for an amount corresponding to the nights not consumed, valid for two years, will be issued by camping. In case of refusal by the customer of this voucher, it will be refunded on request, the amount corresponding, deduction made from the cost of the cancellation insurance if it has been taken out and the costs of reservation and on presntation of official supporting documents.

Apart from the reasons mentioned above, any stay interrupted or shortened by the customer will not may not give rise to a refund or a voucher.

2.5 Cancellation insurance:

We recommend you to take out cancellation and interruption insurance. Our partner Gritchen Affinity undertakes to reimburse all or part of the stay only to customers who have taken out Campez Couvert insurance (see conditions on the website)

<u>2.6 Pricing</u>: The prices shown are subject to change. The campsite reserves the right to change the rates at any time. The rate applicable to the stay is the rate in effect on the day of reservation and this subject to availability.

## Article 3 - Course of the stay

3.1 Arrivals and Departures:

- For pitches: Arrival from 1:30 p.m. to 7 p.m., Departures between 8 a.m. and 11 a.m.

- For rentals: Arrivals from 3 p.m. to 7 p.m., Departures between 8 a.m. and 10 a.m.

3.2 Deposit:

For rentals only, a deposit of 200 € per accommodation will be required on the day of your arrival. It will be refunded to you on the day of your departure, during reception opening hours, after an inventory. The invoicing of any damage will be added to the price of the stay as well as the cleaning if you do not leave the accommodation in a perfectly clean state. If you cannot be present during the inventory, the deposit will be returned to you later.

On your arrival, an inventory document will be given to you in which you will note any observations. It must be returned to reception within 24 hours of your arrival. After this period, the state of the premises is considered to comply with the inventory. Any damage or broken object must be reimbursed by the customer. 3.3 Departure:

# 3.3 Departure:

Any return of the key or release of the pitch shall entails the invoicing of an additional night.

Any extension of the stay must be made before the scheduled departure date.

### 3.4 Animals:

Animals are accepted (1 animal per pitch). They must be kept on a leash and must not be left alone on the locations. Category 1 and 2 dogs are prohibited.

### 3.5 Others:

For pitches, the number of people per pitch is limited to 6 people, children included.

For rentals, no additional installation (tent for example ..) is accepted on the site of the rental.

#### 3.6 Internal regulations:

Anyone who has booked a stay, as well as visitors, is required to respect the internal rules. As the law requires, you must adhere to our internal regulations, deposited at the prefecture, displayed at our reception, available on the website and a copy of which will be given to you on request.

#### Article 4 - Responsability

The Campsite declines all responsibility for damage to the camper-caravaner's equipment which is of it's own actions; insurance for your equipment in terms of civil liability is compulsory (FFCC, ANWB, ADAC ...).

#### Article 5 - Applicable law

These general conditions are subject to French law and any dispute relating to their application falls under the jurisdiction of the *Tribunal de Grande Instance* or the *Narbonne Commercial Court*.

# Article 6 - Mediation of consumer disputes

The customer has the right to use the mediation service offered by FUN CAMPING free of charge. The mediator thus proposed is MEDICYS. This mediation system can be reached by:

- electronic channel: www.Médicys.fr

- or by post: Médicys - mediation center and amicable settlement of judicial officers 73 boulevard de Clichy 75009 Paris.